

Contact

704-993-6888 (Mobile)
juan.diaz93@hotmail.com

www.linkedin.com/in/1diazdev
(LinkedIn)
github.com/JuanPabloDiaz/ (Other)

Top Skills

Help Desk Support
Front-End Development
JavaScript

Languages

Spanish (Native or Bilingual)
English (Full Professional)

Certifications

Learn to Host Multiple Domains on
one Virtual Server
Curso Práctico de Consumo de API
REST con JavaScript
All My Certificates
Information Technology with a
specialization in Application Software
Fundamentals
Learn JS

Juan Diaz

Front End Developer
Asheville, North Carolina, United States

Summary

+1 704 993 6888
juan.diaz93@hotmail.com
github.com/JuanPabloDiaz
twitter.com/1diazdev

Juan is seeking a challenging position as a front end developer in a nurturing company that will enable him to embark on a new path in his career. He greatly values mentorship in order to find his next job opportunity.

He is deeply passionate about learning and dedicates most of his spare time to expand his knowledge on React, Git, Software Development, and other Computer Science-related topics through platforms such as Platzi.

He is bilingual with full proficiency in Spanish and English and has wide experience with customer service. Values discipline, loyalty, reliability, self-motivation, and analytical thinking above all else.

Juan is originally from Bogotá with full permissions to work in the US. He will value remote work from his home country more than any other perk. Nevertheless he is flexible as well to work onsite.

#frontend #software #webdevelopment #startups #git #react
#frameworks #python #developers #self-motivation #discipline
#teamwork #remote

Experience

ePlus inc.
Service Desk Analyst
January 2020 - February 2023 (3 years 2 months)

- Handle technical troubleshooting within an enterprise environment. Navigates common issues such as user administration, network outages, network printers, IP phones and enterprise tools.
- Provides remote assistance with software deployment, and system configuration.
- Effectively communicate with a variety of departments.
- Proactively investigate and resolve end user problems/complications.
- Adaptability to multiple enterprise environments. Following a process oriented approach.
- Utilizes problem solving skills to find solutions to unusual issues.

Central Piedmont Community College

2 years 9 months

IT Analyst

January 2018 - January 2020 (2 years 1 month)

Charlotte, North Carolina Area

- Deployed first-level support to users by installing, configuring, troubleshooting and maintaining user's hardware and software.
- Responded to inquiries and requests from users and provided assistance with the college's computer systems.
- Coordinated with other units within ITS to clear up problems as was necessary.

Information Systems Technician

May 2017 - May 2018 (1 year 1 month)

Charlotte, North Carolina, United States

- Arranged excellent customer service and technical assistance to students and staff around campus.
- Maintained and corrected hardware or software issues with the devices in Smart classrooms, computer classrooms, and conference rooms.
- Controlled client's computer to fix, install or upgrade software related issues.

Education

Platzi

Computer Science · (2021)

Central Piedmont Community College

Web Technologies Associate, Computer Software Engineering · (January 2017 - December 2020)

